



Green Bay Water Utility

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FOR IMMEDIATE RELEASE:

GREEN BAY WATER UTILITY TO CONTINUE FLUSHING WATER MAINS STARTING APRIL 10 *Water customers may notice temporary, lower water pressure*

GREEN BAY, Wis. (April 4, 2017) – The Green Bay Water Utility will begin flushing water mains throughout the city starting Monday, April 10 as part of its Unidirectional Flushing Program. Officials want the public to be aware of this flushing program as it may impact water users in the city.

A utility crew will begin flushing near the intersection of Quincy and Emilie Streets. The crew will then move systematically throughout the city's distribution system, located to the east of Interstate 41 and west of Bellevue Street, and to the city limits to the north and south.

The program is expected to run through October.

Residential and commercial water customers will receive a mailing before flushing begins in their area. Every Friday, the Utility will post maps on its website showing the streets on which flushing is planned for the following week. The Utility also will post regular progress and location updates on its [Facebook](#) and [Twitter](#) pages. Signs will be placed in neighborhoods prior to and during flushing; an image of the sign is attached.

While flushing is occurring, water customers may notice lower water pressure that might affect fire suppression systems. In rare instances, they may experience a temporary discoloration of the water. Overall, the impact of the flushing program is expected to be minimal.

"In 2014, the average flushing sequence lasted 28 minutes, and ranged from five minutes to two hours," said Brian Powell, engineering services manager for Green Bay Water Utility. "Customers can prepare for the flushing by setting aside water prior to flushing and scheduling water usage for when flushing is not taking place."

If possible, customers are asked to not use their water while flushing is happening. If they must, the utility recommends first running cold water to remove any particles from the system. Upon completion of the water flushing, customers may want to run their water for a few minutes as well.

"The goal of this systematic, high-velocity flushing program is to remove settled particles and clean the city of Green Bay's underground water mains," said Nancy Quirk, general manager for Green Bay Water Utility. "It will also improve the performance of the water system while helping to keep our water safe."

The flushing program is expected to produce several other benefits, including:

- Enhanced overall water quality
- Better water pressure
- More efficient water flow, which will help fire protection
- Improved operations for the water utility

For updates on the Unidirectional Flushing Program, including current flushing locations, visit gbwater.org or follow Green Bay Water Utility on [Facebook](#) and [Twitter](#).

If water customers have any questions or comments on the Unidirectional Flushing Program, contact the Green Bay Water Utility at (920) 448-3480.

About Green Bay Water Utility

For more than 125 years, Green Bay Water Utility has been supplying high-quality drinking water at a reasonable cost to customers in Green Bay and in several surrounding communities. With offices located at 631 S. Adams St. in Green Bay, Green Bay Water Utility is dedicated to supplying friendly, convenient and dependable service to all customers. For more information, visit gbwater.org.

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