



Green Bay Water Utility

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FOR IMMEDIATE RELEASE:

Green Bay Water Utility Requests Help Identifying Private Water Service Line Material Postcards to be sent to homes identified as having unknown material

GREEN BAY, Wis. (October 26, 2016) – Green Bay Water Utility needs help identifying the Private Water Service Line material used in more than 2,100 homes in the city. This comes in light of Green Bay's new General Ordinance 21.11 that requires all homes with lead water service lines to be replaced.

This week, the identified homeowners will receive a postcard alerting them that the material of their Private Water Service Line (i.e. the pipe where water enters the home) is unknown, and that there is a small possibility that theirs could be made of lead.

The 2,182 identified homes all have Private Water Service Lines that were installed prior to 1945, the year Green Bay stopped installing lead water service lines. The material used in the Utility-owned Water Service Lines of these properties is not lead.

The postcard will also include directions for identifying the material of the home's Private Water Service Line, along with instructions for reporting the findings to Green Bay Water Utility.

"It is important that these homeowners identify the material of their Private Water Service Lines and report the findings back to us as soon as possible, *even if the material is not lead*," said Nancy Quirk, general manager of Green Bay Water Utility. "If homeowners discover their Private Water Service Lines are lead, they may be eligible to have them replaced at no cost. We have funding available now to cover 100% of the replacement fee, but we do not know how much longer the funds will be available."

To make the requested assistance as easy as possible, Green Bay Water Utility has created brochures in English, Spanish and Hmong with pictorial directions for identifying the Private Water Service Line material; these can be downloaded at gbwater.org. A video with more detailed instructions can also be viewed at gbwater.org/water-quality/how-to-identify-private-water-service-line-material. If people have trouble identifying the material, they should call 920-785-7910, and if requested, Green Bay Water Utility can arrange to have a technician sent to the home to identify the material at no cost.

The identified homeowners are asked to visit www.surveymonkey.com/r/greenbaywater or call 920-785-7910 to report their findings by December 15, 2016.

About Green Bay Water Utility

For more than 130 years, Green Bay Water Utility has been supplying high-quality drinking water at a reasonable cost to customers in Green Bay and in several surrounding communities. With offices located at 631 S. Adams St. in Green Bay, Green Bay Water Utility is dedicated to supplying friendly, convenient and dependable service to all customers. For more information, visit gbwater.org.

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