

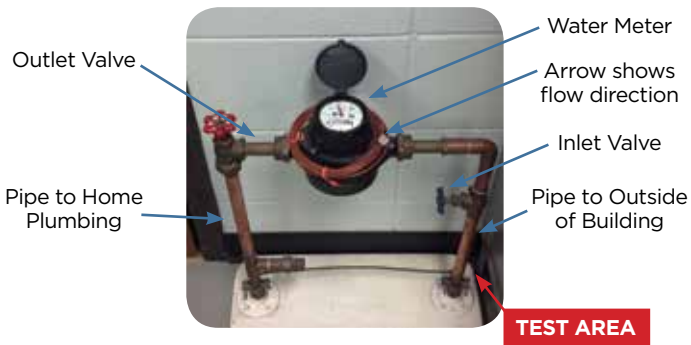


# HELP US IDENTIFY YOUR Private Water Service Line MATERIAL

**URGENT ACTION NEEDED**

If you have a lead water service line, you may be eligible to have it replaced for **FREE!**

## HOW TO IDENTIFY PRIVATE WATER SERVICE LINE MATERIAL



**TOOLS NEEDED**  
• Flathead Screwdriver  
• Refrigerator Magnet

### Identification Procedure

Locate the water service line coming into the building. This is typically found in the basement. An "inlet valve" and the water meter are installed on the pipe after the point of entry.

Identify a test area on the pipe between the point where it comes into the building and the inlet valve. If the pipe is covered or wrapped, expose a small area of metal. Use the flat edge of a screwdriver or other tool to scratch through any corrosion that may have built up on the outside of the pipe.

Want more detailed instructions? Watch a video at [gbwater.org](http://gbwater.org).



### Lead Pipe

If the scraped area is shiny and silver, your service line is lead. A magnet will not stick to a lead pipe.



### Copper Pipe

If the scraped area is copper in color, like a penny, your service line is copper. A magnet will not stick to a copper pipe.



### Galvanized Steel Pipe

If the scraped area remains a dull gray, and a magnet sticks to the surface, your service line is galvanized steel.

Regarding service at  
Number: 1234 Street: MAIN ST



## OPERATION: GET THE LEAD OUT

Help us identify your **Private Water Service Line** material

Green Bay Water Utility has identified homes where the material of the **Private Water Service Line** (i.e. the pipe where water enters the home) is unknown. If you've received this postcard, there is a small possibility that your **Private Water Service Line** could be made with lead.

**It is important for you to identify the material of your Private Water Service Line and report the findings back to us, even if the material is not lead.** Green Bay General Ordinance 21.11 requires all houses with lead service lines to be replaced. If yours is lead, you may be eligible to **replace your Private Water Service Line at no cost to you.** We have **funding available NOW** to cover 100% of the cost. **Don't delay** as we do not know how much longer the funds will be available.

Instructions for identifying the material are on the front of this postcard, or watch a video with more details at [gbwater.org](http://gbwater.org). Please follow the instructions ASAP, then visit [www.surveymonkey.com/r/greenbaywater](http://www.surveymonkey.com/r/greenbaywater) or call **920-785-7910** by **Dec. 15, 2016** to relay your findings.

Thank you in advance for your help!

Green Bay Water Utility necesita de su ayuda para identificar el resto de las líneas de servicio de agua de plomo que hay en los hogares de Green Bay. Visite [gbwater.org](http://gbwater.org) para descargar el documento «Cómo identificar una línea de servicio de agua de plomo» en español y, luego, llame al 920 785 7910 para compartir sus hallazgos.

Green Bay Water Utility xav tau koj txoj kev pab los zeem cov kav dej txhuas uas tseem muaj nyob rau hauv Green Bay cov tsev. Mus xyuas ntawm [gbwater.org](http://gbwater.org) es mus rub daim ntawv "Yuav Zeem Tau Tus Kav Dej Txhuas (Lead) Li Cas" ua lus Hmoob, ces hu rau 920-785-7910 es qhia txog qhov koj tshawb pom.



Green Bay Water Utility  
P.O. Box 1210  
Green Bay, WI 54305-1210

### Step 1

Read "**How to Identify Private Water Service Line Material**"

### Step 2

**Locate** your water service line and **test an area** on the pipe

### Step 3

Visit [www.surveymonkey.com/r/greenbaywater](http://www.surveymonkey.com/r/greenbaywater) or call **920-785-7910** by **Dec. 15** to report your findings

John Doe  
1234 Street Name  
Green Bay, WI 54XXX